

iOFFICE Compatibility Matrix

The information in this iOFFICE Compatibility Matrix is current as of July 20, 2020 (the “Effective Date”). This Matrix provides a list of third-party applications, components and devices (collectively Third-Party Applications) with which the iOFFICE platform is certified as of the Effective Date as compatible with the iOFFICE software products. This Certification only applies to the Third-Party Applications listed herein (e.g. model and version number). Migration to Third Party Applications may be required to be in compliance with the supported operability between iOFFICE products and those Third-Party Applications. All information contained herein are subject to change at any time with or without notice at iOFFICE’s sole and absolute discretion. iOFFICE reserves the right to change its support policies and to certify its iOFFICE platform and applications on new or different Third-Party Applications and to de-certify its platform and applications on any Third-Party Applications. The information contained in this Matrix does not alter iOFFICE product specifications or warranties. Nothing in this Matrix shall operate as an express or implied representation, warranty or indemnity concerning any of the Third-Party Applications. In no event will iOFFICE be liable for damages arising directly or indirectly from any use of the Third-Party Applications.

iOFFICE Application Version

iOFFICE Component	Supported Version	Notes
iOFFICE Applications (for desktops, laptops, mobile devices, space panels and large digital signage)	iOFFICE uses the concept of an “EVERGREEN” Version because it is a Software as a Service (SaaS).	iOFFICE continuously delivers upgrades to our solution. As such, upgrades are pushed to clients on a continuous and regular basis. Therefore, clients are always kept on the latest version of the software. iOFFICE supports the following languages: English (US), English (UK), Chinese (Simplified), Czech, French, Germany, Japanese, Portuguese (Brazil), Russian, Spanish (Spain) and Swedish.

For more information on this section, please see the iOFFICE Support Site at the URL below:
https://support.iofficecorp.com/App_Updates/Update_Process_-_FAQs.

iOFFICE OS and Hardware Support for Desktops and Laptops

Operating System (OS)	Supported Version	Notes
Microsoft Windows	10, 7	Minimum hardware requirements: 2 GHz CPU, 4GB RAM, 100 Mbps NIC, 1280x1024 resolutions
macOS	10.13 and Higher	iOFFICE SoftSpace for AutoCAD and Revit as well as the iOFFICE Outlook Plug-in are not supported on macOS.

iOFFICE Browser Support for Desktops and Laptops

Browser	Supported Version	Notes
Microsoft Explorer	IE 11	If using hardware such as Datamax Printers, Internet Explorer is required. <i>Note: Space-Right and printing on Space Desktop are currently not supported in IE.</i>
Chrome	Current	We highly recommend using the most recent version for security purposes.
Edge/Chromium	Current	We highly recommend using the most recent version for security purposes.
Firefox	Current	We highly recommend using the most recent version for security purposes.
Safari	Current	We highly recommend using the most recent version for security purposes.

For more information on the above section, please see the iOFFICE Support Site at the URL below:
https://support.iofficecorp.com/Integration/Technical_Overview

iOFFICE Applications for Mobile Devices

iOFFICE Mobile App	Supported OS	Supported Hardware	Notes
iOFFICE Asset	iOS12.0 or Newer	iPhone, iPad, iPad Touch	For more information on the mobile iOFFICE Asset app, please visit: https://support.iofficecorp.com/Mobile Apps/Asset Manager App
	Android 6.0 or Newer	Various Android Devices	
iOFFICE Hummingbird	iOS11.0 or Newer	iPhone, iPad, iPad Touch	For more information on the mobile iOFFICE Hummingbird app, please visit: https://support.iofficecorp.com/Mobile Apps/Hummingbird App
	Android 6.0 or Newer (with Optimal Performance on Android 8.0 or Newer)	Various Android Devices	
iOFFICE Mail	iOS 11.0 or Newer	iPhone and iPod Touch ¹ iPad Air 1, 2 or 3 iPad Mini 4 or Newer ¹ Optimized for Both	For more information on the mobile iOFFICE Mail app, please visit: https://support.iofficecorp.com/Mobile Apps/Mail App
	Android 6.0 or Newer	Various Android Devices	
iOFFICE Service Request	iOS12.0 or Newer	iPhone, iPad, iPad Touch	For more information on the mobile iOFFICE Service Request app, please visit: https://support.iofficecorp.com/Mobile Apps/Service Request App
	Android 6.0 or Newer	Various Android Devices	
iOFFICE Visitor	iOS 11.0 or Newer	iPad Air 1, 2 or 3 iPad Mini 4 or Newer iPad Pro 1 or 2	For more information on the mobile iOFFICE Visitor app, please visit: https://support.iofficecorp.com/Mobile Apps/Visitor App

iOFFICE for Space Panels – Operating Systems and Hardware

Please note: iOFFICE does not sell hardware

iOFFICE Component	Supported OS	Supported Hardware	Support Site Links
iOFFICE Hummingbird	iOS 11.0 or Newer	iPad Air 1, 2 or 3 iPad Mini 4 or Newer iPad Pro 1 or 2	https://support.iofficecorp.com/Integration/Hummingbird_Space_Panels
	Android 8.0 or Newer	Manufacturer: Samsung Model: Galaxy Tab A	

iOFFICE for Large Digital Signage – Option 1

iOFFICE Component	Supported Browser	Supported Hardware	Support Site Links
iOFFICE Wayfinding	Chrome Version 76+	<p>Manufacturer: ELO Interactive Digital Signage: 5502L 55" Touch Screen Signage Display*</p> <p>Computer Module Option 1: ELO ECMG3 Processor: i7-6700 OS: Windows 10 (with vPro) P/N: E402161</p> <p>Computer Module Option 2: BrightSign XT1144 Expanded I/O Player</p> <p>*iOFFICE certified functionality on the 55" ELO model, but we support other sizes of the <u>same</u> model.</p>	https://support.iofficecorp.com/Integration/Interactive_Wayfinding_Solution

iOFFICE for Large Digital Signage – OPTION 2

	Supported Browser	Supported Hardware	Support Site Links
iOFFICE Wayfinding	Chrome Version 76+	<p>Manufacturer: Ricoh Model: Interactive White Board D5520 ID: 432206</p>	https://support.iofficecorp.com/Integration/Interactive_Wayfinding_Solution

iOFFICE SoftSpace for CAD

iOFFICE SoftSpace	ACAD Support	Notes	Support Site Links
Plug-in for AutoCAD Version 1.0.74	AutoCAD 2012 through 2020 for Windows Only	Please note that AutoCAD trial and AutoCAD Lite versions are not supported. AutoCAD for Mac is also not supported.	For more information on the mobile iOFFICE SoftSpace for AutoCAD, please visit: https://support.iofficecorp.com/Desktop_Modules/Space/SoftSpace_for_AutoCAD_Plug-in

iOFFICE SoftSpace for BIM

iOFFICE SoftSpace	Revit Support	Notes	Support Site Links
Plug-in for Revit Version 1.0.70	Revit 2013 through 2020 for Windows Only	Please note that Revit trial of version is not supported. Revit for Mac is also not supported.	For more information on the mobile iOFFICE SoftSpace for Revit, please visit: https://support.iofficecorp.com/Desktop_Modules/Space/SoftSpace_for_Revit_Plugin

iOFFICE Reservations Module Integration to Email

iOFFICE Component	Email Version Support	Notes	Support Site Links
iOFFICE Reservations	MS Exchange 2010 through 2019	All communication handled by the Exchange Web Services (EWS) API.	For more information on MS Exchange Integration, please visit: https://support.iofficecorp.com/Integration/Exchange_Integration
	Office 365 Professional	All communication handled by the Exchange Web Services (EWS) API. iOFFICE provides a plug-in for O365 and desktop client.	For more information on O365 Integration, please visit: https://support.iofficecorp.com/Integration/Exchange_Integration/Office_365_(Outlook) - Add Resource
	Gmail for Web Browsers “Evergreen” Version	Gmail supports an “evergreen” or continuously updated version of its software. iOFFICE Reservations does not work with Gmail Offline or Gmail apps for iOS and Android.	For more information on Google Calendar Integration, please visit: https://support.iofficecorp.com/Integration/Google_Calendar_Integration

iOFFICE App and Desktop - Hardware Integrations

iOFFICE Component	Hardware Capability	Hardware Support	Support Site Links
iOFFICE Asset App	Asset Label Printer	Manufacturer: Zebra Model: ZQ610 Mobile Printer. Model QLn220 is supported but no longer available.	For more information, please visit: https://support.iofficecorp.com/Mobile Apps/Asset Manager App/Printing Barcodes from the Asset App
iOFFICE Mail App	Mail Label Printer	Manufacturer: Zebra Model: ZQ610 Mobile Printer. Model QLn220 is supported but no longer available.	
iOFFICE Visitor App	Badge Printer	<p>The recommended badge printer for the Visitor app is the Brother QL-820NWB equipped with DK1202 labels.</p> <p>This printer option includes WiFi, Ethernet, and USB printing capabilities, providing you with multiple options for setting up your network environment.</p> <p>Note: The Brother QL-720NW and QL-710W are also compatible with the Visitor app when equipped with DK1202 labels.</p> <p>However, the Brother QL-710W printer option does not include an option to connect via Ethernet.</p>	For more information, please visit: https://support.iofficecorp.com/Mobile Apps/Visitor App For additional guidance on purchasing printers that work with the iOFFICE Visitor App, please visit this link: https://support.iofficecorp.com/Mobile Apps/Visitor App/Selecting a Badge Printer
iOFFICE Visitor Desktop	Badge Printer	Manufacturer: DYMO Model: Label Writer 450	For more information, please visit: https://support.iofficecorp.com/Integration/Troubleshooting/Downloadable Content
	Visitor Picture	Manufacturer: Logitech Model: Webcam C615	
	Visitor Signature	Manufacturer: Topaz Model: Signature Pad	

Single Sign-On (SSO)

Various	Supported Version	Notes	Support Site Links
Single Sign On (SSO)	Various	<p>iOFFICE supports a variety of federated identity options in partnership with Ping Identity. Specifics may vary between customers or protocol used. Business requirements define that the customer's user information be loaded during application configuration, because of this requirement "just in time" or "on the fly" user provisioning is not supported. This means that only an identifying attribute needs to be sent in the assertion (as the SAML_SUBJECT).</p> <p>SAML 2.0 Both Identity Provider (IdP)-initiated and Service Provider (SP)-initiated Single Sign-On (SSO) are supported with SAML 2.0. Mobile apps use SP-initiated SSO authentication.</p>	<p>For more information, please visit:</p> <p>https://support.iofficecorp.com/Integration/Common_Logon%2C_Single_Sign_On%2C_or_Federated_Identity_(SAML)</p>