



Avalara AvaTax for Microsoft Dynamics 365 for Sales

System Integration Document for Avalara AvaTax

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Integration Points

Avalara AvaTax solution uses the following entities:

Sr. No	Entity	Description
1	Account	This entity stores the Entity / Use Code and Business Identification Number.
2	Invoice	This entity stores the custom fields required for Tax calculation.
3	Invoice Product	This entity stores the Avalara Tax Code for Write-In Product.
4	Order	This entity stores the custom fields required for Tax calculation.
5	Order Product	This entity stores the Avalara Tax Code for Write-In Product.
7	Quote	This entity stores the custom fields required for Tax calculation.
8	Quote Product	This entity stores the Avalara Tax Code for Write-In Product.
9	Product	This entity stores the Avalara Tax Code of the product.

Custom Prefix

Avalara AvaTax uses custom prefix as “ava” for our custom entity and custom attributes. Any new components and fields added in Avalara AvaTax solution have prefix as “ava.”

Set the prefix name for custom entities and fields

Prefix *

Name Preview

Data Model and Design

Account Entity

Avalara AvaTax uses the Account entity to store taxability and Avalara Tax Code information for the customer. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_entityusecodeid	Entity/Use Code ID	Lookup	True	This field browse the Entity/Use Code from the Entity Use Code extension.
ava_businessidnumber	Business Identification Number	A single line of text.	True	This field stores the Business Identification Number.
ava_avalartax	Avalara Tax	Lookup	True	Relationship Name : ava_ava_avalartax_account
ava_isaddressvalid	IsAddressValid	Two Options	True	<ul style="list-style-type: none"> No Yes Default value: No
ava_addressvalidation	AddressValidation	Two Options	True	<ul style="list-style-type: none"> Invalid Valid/Override Default value : Invalid
ava_line1	line1	A single line of text.	True	Hidden field stores the validated address for line1.
ava_line2	line2	A single line of text.	True	Hidden field stores the validated address for line2.
ava_line3	line3	A single line of text.	True	Hidden field stores the validated address for line3.
ava_city	city	A single line of text.	True	Hidden field stores the validated address for the city.
ava_stateorprovince	stateorprovince	A single line of text.	True	Hidden field stores the validated address for stateorprovince.
ava_postalcode	postalcode	A single line of text.	True	Hidden field stores the validated address for postalcode.
ava_country	country	A single line of text.	True	Hidden field stores the validated address for the country.

Invoice / Order / Quote Entity

Avalara AvaTax uses the Invoice / Order / Quote entity to store custom fields required for tax calculation. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_addressvalidation	AddressValidation	Two Options	True	<ul style="list-style-type: none"> Invalid Valid/Override Default value : Invalid
ava_avalartax	Avalara Tax	Lookup	True	Relationship Name : ava_ava_avalartax_invoice_AvalaraTax
ava_calculatetax	Calculate Tax	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value : No
ava_isaddressvalid	IsAddressValid	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value : No
ava_istaxcalculated	IsTaxCalculated	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value: No
ava_originaccount	Origin Account	Lookup	True	Relationship Name : ava_account_invoice_OriginAccount
ava_overridetax	Override Tax	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value : No
ava_taxoverrideype	Tax Override Type	Option set	True	Options: <ul style="list-style-type: none"> None TaxAmount TaxDate Exemption
ava_taxoverrideamount	Tax Override Amount	Currency	True	This field stores the tax override amount.
ava_taxoverridedeate	Tax Override Date	Date and Time	True	This field stores the tax override date.
ava_taxoverridereason	Tax Override Reason	A single line of Text.	True	This field stores the tax override reason.
ava_businessidnumber	Business Identification Number	A single line of Text.	True	This field stores the Business Identification Number.
ava_invoicemessages	Invoice Messages	Multiple lines of text.	True	This field displays the invoice messages.
ava_line1	line1	A single line of text.	True	Hidden field stores the validated address for line1.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_line2	line2	A single line of text.	True	Hidden field stores the validated address for line2.
ava_line3	line3	A single line of text.	True	Hidden field stores the validated address for line3.
ava_city	city	A single line of text.	True	Hidden field stores the validated address for the city.
ava_stateorprovince	stateorprovince	A single line of text.	True	Hidden field stores the validated address for stateorprovince.
ava_postalcode	postalcode	A single line of text.	True	Hidden field stores the validated address for postalcode.
ava_country	country	A single line of text.	True	Hidden field stores the validated address for the country.
ava_shiptoline1	shipToline1	A single line of text.	True	Hidden field stores the validated address for shipToline1.
ava_shiptoline2	shipToline2	A single line of text.	True	Hidden field stores the validated address for shipToline2.
ava_shiptoline3	shipToline3	A single line of text.	True	Hidden field stores the validated address for shipToline3.
ava_shiptocity	shipTocity	A single line of text.	True	Hidden field stores the validated address for shipTocity.
ava_shiptopostalcode	shipTopostalcode	A single line of text.	True	Hidden field stores the validated address for shipTopostalcode.
ava_shiptocountry	shipTocountry	A single line of text.	True	Hidden field stores the validated address for shipTocountry.

Invoice Product / Order Product / Quote Product Entity

Avalara AvaTax uses the Invoice Product / Order Product / Quote Product entity to store Avalara Tax Code for a discount. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_taxcode	Tax Code	Lookup	True	<ul style="list-style-type: none"> Relationship name: ava_avataxtypecode_invoicedetail_taxcode To map Avalara Tax Code for write in product.

Product Entity

Avalara AvaTax uses the Product entity to store taxability and Avalara Tax Code for Products. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_taxcode	Tax Code	Lookup	True	<ul style="list-style-type: none"> Relationship name : ava_ava_avataxtypecode_product_TaxCode To map Avalara Tax Code for existing product.

Avalara Tax Setup Entity

Avalara AvaTax uses the Avalara Tax Setup entity to store Configuration related information for AvaTax. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_avataxaccountnumber	AvaTax Account Number	A Single Line of Text.	True	This field stores the AvaTax account number.
ava_avataxadminconsole	AvaTax Admin Console	A Single Line of Text.	True	Hidden field stores the admin console URL.
ava_avataxlicensekey	AvaTax License Key	A Single Line of Text.	True	This field stores the AvaTax license key.
ava_avataxlogged	AvaTax Logged	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value: No
ava_avataxurl	AvaTax Url	A Single Line of Text.	True	This field stores the sandbox or production URL.
ava_webserviceurl	WebService URL	Two Options	True	<ul style="list-style-type: none"> Sandbox Production
ava_commit	Commit	Two Options	True	<ul style="list-style-type: none"> at invoice payment at invoice creation Default Value: at invoice payment
ava_companycode	Company Code	A Single Line of Text.	True	This is read only field which displays the company code.
ava_disabletaxcalculation	Disable Tax Calculation	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value: No
ava_disableaddrval	Disable Address Validation	Two Options	True	<ul style="list-style-type: none"> No Yes Default Value: No
ava_originaccount	Origin Account	Lookup	True	Relationship name: ava_avalartax_OriginAccount
ava_shippingtaxcode	Shipping Tax Code	Lookup	True	Relationship name: ava_avalartax_shippingtaxcode
ava_version	Version	A Single Line of Text.	True	This field stores the connector version.
ava_txtcompanycode	txtcompanycode	A Single Line of Text.	True	Hidden field stores the company code.
ava_companyname	companyName	A Single Line of Text.	True	Hidden field stores the company name.
ava_txtcompanynames	txtcompanynames	A Single Line of Text.	True	Hidden field stores the company names.

AvaTax Log Entity

Avalara AvaTax uses the AvaTax Log entity to provide general information for a GetTax request and Response. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_avataxconfig	AvaTax Config	Lookup	True	Relationship name: ava_ava_avalartax_ava_avataxlog_AvaTaxConfig
ava_executiondate	Execution Date	Date and Time	True	This field stores the log information on the executed dates.
ava_quote	Quote	Lookup	True	Relationship name: ava_quote_ava_avataxlog_Quote
ava_requestbody	Request Body	Multiple Lines of Text	True	This field stores the log information for the request created.
ava_response	Response	Multiple Lines of Text	True	This field stores the tax detail information for the line items.
ava_responsebody	Response Body	Multiple Lines of Text	True	This field stores the log information for the response generated.
ava_result	Result	A Single Line of Text.	True	This field displays either success or error message.
ava_salesorder	Sales Order	Lookup	True	Relationship name: ava_salesorder_ava_avataxlog_SalesOrder

AvaTax Type code Entity

Avalara AvaTax uses the AvaTax Type code entity to import or create any new Avalara Tax Code. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_additionalinformation	Additional Information	Multiple Lines of Text	True	This field stores the additional information for the Avalara Tax Code.
ava_description	Description	A single line of text.	True	This field stores the description of the Avalara Tax Code.

Entity / Use Codes Entity

Avalara AvaTax uses the Entity / Use Code entity to import or create any new entity/use codes. Avalara AvaTax creates and customizes the following fields.

Field Name	Display Name	Type	Custom Attribute	Comments
ava_entityid	entityid	A single line of text	True	This field stores the Entity / Use Code.
ava_description	Description	A single line of text	True	This field stores the description of the Entity / Use Code.

Plug-in Assemblies

AvalaraTaxIntegration assembly includes five different plugins as described below:

Plugin	Description	Step Name	PreImage
AvalaraTax.ConfigurationValidation	Validates Avalara license key and account number entered in the Configuration window.	AvalaraTax.ConfigurationValidation: Create of ava_avalاراتax	No
		AvalaraTax.ConfigurationValidation: Update of ava_avalاراتax	No
AvalaraTax.CancelCommitTax	It gathers all the required parameters from the PreImage and fires Cancel Tax call.	AvalaraTax.CancelCommitTax: update statecode of invoice	Yes
AvalaraTax.PromptTaxCalculation	The plugin prompts the required warnings/messages in case if Tax is not updated on the entity. Get the required parameters from the PreImage registered and prompts the warning/messages.	AvalaraTax.PromptTaxCalculation: Update of quote	Yes
		AvalaraTax.PromptTaxCalculation: Update of invoice	Yes
		AvalaraTax.PromptTaxCalculation: Update of salesorder	Yes
AvalaraTax.TaxCalculation	This plugin holds the logic to fetch the information for address, Customer data, Document discounts, Product lines, Freight line, Tax Override, Doc type, for Tax calculation.	AvalaraTax.TaxCalculation: Update of quote	Yes
		AvalaraTax.TaxCalculation: Update of salesorder	Yes
		AvalaraTax.TaxCalculation: Update of invoice	Yes
AvalaraTax.AddressValidation	This plugin validates the address in the entity sales order, invoice and quote.	AvalaraTax.AddressValidation: Update of salesorder	Yes
		AvalaraTax.AddressValidation: Update of invoice	Yes
		AvalaraTax.AddressValidation: Update of quote	Yes
		AvalaraTax.AddressValidation: Update of account	Yes

Plugin: AvalaraTax.ConfigurationValidation

Step: AvalaraTax.ConfigurationValidation: Create of ava_avalartax

General Configuration Information

Message: Create

Primary Entity: ava_avalartax

Secondary Entity: none

Filtering Attributes: Message does not support Filtered Attributes

Event Handler: (Plugin) AvalaraTax.ConfigurationValidation

Step Name: AvalaraTax.ConfigurationValidation: Create of ava_avalartax

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.ConfigurationValidation: Create of ava_avalartax

Event Pipeline Stage of Execution: Pre-validation Pre-operation Post-operation

Execution Mode: Asynchronous Synchronous

Deployment: Server Offline

Delete AsyncOperation if StatusCode = Successful

Step: AvalaraTax.ConfigurationValidation: Update of ava_avalartax

General Configuration Information

Message: Update

Primary Entity: ava_avalartax

Secondary Entity: none

Filtering Attributes: ava_avataccountnumber, ava_avatlicensekey, ava_avat...

Event Handler: (Plugin) AvalaraTax.ConfigurationValidation

Step Name: AvalaraTax.ConfigurationValidation: Update of ava_avalartax

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.ConfigurationValidation: Update of ava_avalartax

Event Pipeline Stage of Execution: Pre-validation Pre-operation Post-operation

Execution Mode: Asynchronous Synchronous

Deployment: Server Offline

Delete AsyncOperation if StatusCode = Successful

Plugin: AvalaraTax.CancelCommitTax

Step: AvalaraTax.CancelCommitTax: update statecode of invoice

General Configuration Information

Message	<input type="text" value="Update"/>
Primary Entity	<input type="text" value="invoice"/>
Secondary Entity	<input type="text" value="none"/>
Filtering Attributes	<input type="text" value="statecode"/> ...
Event Handler	(Plugin) AvalaraTax.CancelCommitTax
Step Name	<input type="text" value="AvalaraTax.CancelCommitTax: update statecode of invoice"/>
Run in User's Context	Calling User
Execution Order	<input type="text" value="3"/>
Description	<input type="text" value="AvalaraTax.CancelCommitTax: update statecode of invoice"/>

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="text" value="PreOperation"/>	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline

Delete AsyncOperation if StatusCode = Successful

Plugin: AvalaraTax.PromptTaxCalculation

Step: AvalaraTax.PromptTaxCalculation: Update of quote

General Configuration Information

Message: Update

Primary Entity: quote

Secondary Entity: none

Filtering Attributes: accountid, ava_avalartax, billto_composite, freightamount, ...

Event Handler: (Plugin) AvalaraTax.PromptTaxCalculation

Step Name: AvalaraTax.PromptTaxCalculation: Update of quote

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.PromptTaxCalculation: Update of quote

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		

Delete AsyncOperation if StatusCode = Successful

Step: AvalaraTax.PromptTaxCalculation: Update of invoice

General Configuration Information

Message: Update

Primary Entity: invoice

Secondary Entity: none

Filtering Attributes: accountid, billto_composite, customerid, freightamount, di, ...

Event Handler: (Plugin) AvalaraTax.PromptTaxCalculation

Step Name: AvalaraTax.PromptTaxCalculation: Update of invoice

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.PromptTaxCalculation: Update of invoice

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		

Delete AsyncOperation if StatusCode = Successful

Step: AvalaraTax.PromptTaxCalculation: Update of salesorder

General Configuration Information

Message	Update
Primary Entity	salesorder
Secondary Entity	none
Filtering Attributes	accountid, billto_composite, customerid, freightamount, di ...
Event Handler	(Plugin) AvalaraTax.PromptTaxCalculation
Step Name	AvalaraTax.PromptTaxCalculation: Update of salesorder
Run in User's Context	Calling User
Execution Order	1
Description	AvalaraTax.PromptTaxCalculation: Update of salesorder

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Plugin: AvalaraTax.TaxCalculation

Step: AvalaraTax.TaxCalculation: Update of quote

General Configuration Information

Message: Update

Primary Entity: quote

Secondary Entity: none

Filtering Attributes: ava_calculatetax

Event Handler: (Plugin) AvalaraTax.TaxCalculation

Step Name: AvalaraTax.TaxCalculation: Update of quote

Run in User's Context: Calling User

Execution Order: 2

Description: AvalaraTax.TaxCalculation: Update of quote

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Step: AvalaraTax.TaxCalculation: Update of salesorder

General Configuration Information

Message: Update

Primary Entity: salesorder

Secondary Entity: none

Filtering Attributes: ava_calculatetax

Event Handler: (Plugin) AvalaraTax.TaxCalculation

Step Name: AvalaraTax.TaxCalculation: Update of salesorder

Run in User's Context: Calling User

Execution Order: 2

Description: AvalaraTax.TaxCalculation: Update of salesorder

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Step: AvalaraTax.TaxCalculation: Update of invoice

General Configuration Information

Message	<input type="text" value="Update"/>
Primary Entity	<input type="text" value="invoice"/>
Secondary Entity	<input type="text" value="none"/>
Filtering Attributes	<input type="text" value="ava_calculatetax"/> ...
Event Handler	(Plugin) AvalaraTax.TaxCalculation
Step Name	<input type="text" value="AvalaraTax.TaxCalculation: Update of invoice"/>
Run in User's Context	Calling User
Execution Order	<input type="text" value="2"/>
Description	<input type="text" value="AvalaraTax.TaxCalculation: Update of invoice"/>

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input checked="" type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Plugin: AvalaraTax.AddressValidation

Step: AvalaraTax.AddressValidation: Update of salesorder

General Configuration Information		
Message	Update	
Primary Entity	salesorder	
Secondary Entity	none	
Filtering Attributes	ava_isaddressvalid	
Event Handler	(Plugin) AvalaraTax.AddressValidation	
Step Name	AvalaraTax.AddressValidation: Update of salesorder	
Run in User's Context	Calling User	
Execution Order	1	
Description	AvalaraTax.AddressValidation: Update of salesorder	
Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input checked="" type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Step: AvalaraTax.AddressValidation: Update of invoice

General Configuration Information		
Message	Update	
Primary Entity	invoice	
Secondary Entity	none	
Filtering Attributes	ava_isaddressvalid	
Event Handler	(Plugin) AvalaraTax.AddressValidation	
Step Name	AvalaraTax.AddressValidation: Update of invoice	
Run in User's Context	Calling User	
Execution Order	1	
Description	AvalaraTax.AddressValidation: Update of invoice	
Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input checked="" type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Step: AvalaraTax.AddressValidation: Update of quote

General Configuration Information

Message: Update

Primary Entity: quote

Secondary Entity: none

Filtering Attributes: ava_isaddressvalid

Event Handler: (Plugin) AvalaraTax.AddressValidation

Step Name: AvalaraTax.AddressValidation: Update of quote

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.AddressValidation: Update of quote

Event Pipeline Stage of Execution	Execution Mode	Deployment
<input type="radio"/> Pre-validation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
<input type="radio"/> Pre-operation	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input checked="" type="radio"/> Post-operation		
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		

Step: AvalaraTax.AddressValidation: Update of account

General Configuration Information

Message: Update

Primary Entity: account

Secondary Entity: none

Filtering Attributes: ava_isaddressvalid

Event Handler: (Plugin) AvalaraTax.AddressValidation

Step Name: AvalaraTax.AddressValidation: Update of account

Run in User's Context: Calling User

Execution Order: 1

Description: AvalaraTax.AddressValidation: Update of account

Event Pipeline Stage of Execution	Execution Mode	Deployment
PreOperation	<input type="radio"/> Asynchronous	<input checked="" type="checkbox"/> Server
	<input checked="" type="radio"/> Synchronous	<input type="checkbox"/> Offline
<input type="checkbox"/> Delete AsyncOperation if StatusCode = Successful		