

This document is intended to assist A/V integrators and IT managers in incorporating the Biamp SVC-2 interface for the Tesira SERVER-IO into enterprise VoIP systems. The SVC-2 card requires the use of a SIP connection with any VoIP system. Enabling a SIP connection may require the purchases of a third party license and/or additional software from the VoIP system manufacturer. Manual software configuration of the SVC-2 card is necessary for proper operation. To properly configure the SVC-2 card, please document the following information.

Phone System

Vendor: Avaya CS 1000 Avaya IP Office Avaya SES
 Avaya SM Cisco ShoreTel
 Generic

Software Version:

Basic Network Settings

Will the VoIP card be obtaining an address from a DHCP server? Yes No

(optional) Does the VoIP system currently installed in the facility carry information over a VLAN? Yes No

If No, provide the following Network Info:

If Yes:

What is the VLAN ID?

IP Address:

Subnet Mask:

Default Gateway:

DNS Primary Server:

DNS Secondary Server:

Domain Name:

VoIP Protocol Settings

SIP Transport Type: UDP TCP TLS

Line 1

Line 2

SIP Username:

(optional) SIP Display Name:

(optional) SIP Domain Name:

Authentication User Name:

Authentication Password:

Proxy Address:

Proxy Port (Default 5060, 5061 if TLS):

(optional) Outbound Proxy Address:

(optional) Outbound Proxy Port:

(optional) Simple Network Time Protocol Server (IP or Hostname if used):

SNTP Synch Interval (seconds): 64 128 256 512 1024

QoS Settings (optional)

If Quality of Service is required for this unit, please specify type and parameters as applicable

Layer 2 QoS Settings		
	Line 1	Line 2 (if different)
RTP Priority:	<input type="text"/>	<input type="text"/>
Call Control Priority:	<input type="text"/>	<input type="text"/>
Other Priority:	<input type="text"/>	<input type="text"/>

NOTE: VLAN information must be provided for valid application of Layer 2 QoS settings.

Please note the ToS or Diffserv settings in the appropriate column. Only ONE protocol can be used, so provide only one set of parameters.

● ToS Settings			● Diffserv Settings					
	Line 1	Line 2 (if different)	RTP Traffic			Call Control Traffic		
RTP Precedence:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF11	<input type="radio"/> AF31	<input type="radio"/> CS0	<input type="radio"/> AF11	<input type="radio"/> AF31	<input type="radio"/> CS0
RTP Min Delay:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF12	<input type="radio"/> AF32	<input type="radio"/> CS1	<input type="radio"/> AF12	<input type="radio"/> AF32	<input type="radio"/> CS1
RTP Max Throughput:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF13	<input type="radio"/> AF33	<input type="radio"/> CS2	<input type="radio"/> AF13	<input type="radio"/> AF33	<input type="radio"/> CS2
RTP Max Reliability:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF21	<input type="radio"/> AF41	<input type="radio"/> CS3	<input type="radio"/> AF21	<input type="radio"/> AF41	<input type="radio"/> CS3
RTP Min Cost:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF22	<input type="radio"/> AF42	<input type="radio"/> CS4	<input type="radio"/> AF22	<input type="radio"/> AF42	<input type="radio"/> CS4
Call Control Precedence:	<input type="text"/>	<input type="text"/>	<input type="radio"/> AF23	<input type="radio"/> AF43	<input type="radio"/> CS5	<input type="radio"/> AF23	<input type="radio"/> AF43	<input type="radio"/> CS5
Call Control Min Delay:	<input type="text"/>	<input type="text"/>			<input type="radio"/> CS6			<input type="radio"/> CS6
Call Control Max Throughput:	<input type="text"/>	<input type="text"/>			<input type="radio"/> CS7			<input type="radio"/> CS7
Call Control Max Reliability:	<input type="text"/>	<input type="text"/>			<input type="radio"/> EF			<input type="radio"/> EF
Call Control Min Cost:	<input type="text"/>	<input type="text"/>						

Network Address Translation (NAT) Settings (optional)

If NAT is required for this unit, please specify type and parameters as applicable

Keep Alive Parameters		
	Line 1	Line 2 (if different)
Mode:	<input type="radio"/> Options	<input type="radio"/> Options
	<input type="radio"/> Register	<input type="radio"/> Register
	<input type="radio"/> CRLF	<input type="radio"/> CRLF
Interval: (seconds)	<input type="text"/>	<input type="text"/>

Please note the Static NAT or STUN settings in the appropriate column. Only ONE method can be used, so provide only one set of parameters.

● STATIC			● STUN		
	Line 1	Line 2 (if different)		Line 1	Line 2 (if different)
Public Address:	<input type="text"/>	<input type="text"/>	Server Address:	<input type="text"/>	<input type="text"/>
RTP Port:	<input type="text"/>	<input type="text"/>	Server Port:	<input type="text"/>	<input type="text"/>
Signaling Port:	<input type="text"/>	<input type="text"/>			